

## **ELUXI Ltd**

### **QUALITY POLICY STATEMENT**

The Directors, Senior Management and Staff of ELUXI consider the quality aspects of the Company to be an essential factor in the continued success of the business.

The Company is committed to establish and maintain an effective Quality Management System (QMS) to provide its customers with the best possible service.

In meeting this commitment, ELUXI will:

1. Ensure that the Policy remains appropriate to the Company's operation as a leading distribution company in the supply to both the UK and Irish markets;
2. Comply with all applicable and appropriate defined requirements such as statutory, regulatory, customer, industry associations etc and the requirements defined within its QMS;
3. Embrace a continuous improvement culture within our QMS and throughout our business processes, supporting our ability to change and react to market requirements which assists us in achieving customer satisfaction and the security and prosperity of the company;
4. Establish, define, monitor and measure the effectiveness of our business objectives through a process of internal auditing and at Management/Business Review meetings;
5. Communicate this Policy to all of our staff throughout the Company and ensure they receive suitable and sufficient training in order to fully understand and effectively implement and maintain the QMS;
6. Establish a documented process to ensure that this Policy is periodically reviewed to ensure its continued suitability;
7. Providing excellence through our customer service is a primary focus of our business, the quality of the products we offer and the effectiveness of our systems is a fundamental part of our company's infrastructure which supports the achievement of this objective. All of our employees participate in supporting this ethos and consider it to be a major factor in their daily work;
8. Periodically review its Quality arrangements and performance against objectives to ensure that it remains relevant and appropriate to the Company's needs.

This policy is supported by our QMS which documents in detail our arrangements for the effective management of the processes that can impact on the quality of our products and services. It also defines the roles, responsibilities and accountability for our Quality arrangements.

On behalf of the ELUXI Directors  
14<sup>th</sup> January 2014  
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